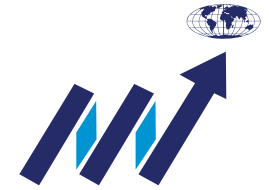
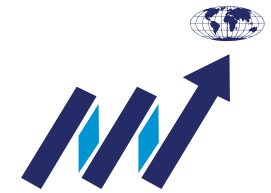


COMPANY PROFILE



MICCO
TRAVEL & TOURISM



MICCO IS A **SHAPE**
OF AN ULTIMATE **LEISURE; EXTREME** SERVICE
DOLE OUT; UNIQUE IMPRESSIVE **SATISFACTION**
AND **BLISS**.

INTRODUCTION

MICCO Travel is the flagship corporate travel business of locally renowned MICCO Logistics headquartered in Abu Dhabi, UAE since late 1978.

The success in Logistics led to the inception of MICCO TRAVEL in 1984, since then MICCO TRAVEL has aggressively grown up to be one of the leading IATA Accredited Travel Agency in Abu Dhabi.

Our fragrant reputation has inspired us to successfully penetrate into Catering, Event Management and Hospitality Industry.



STRATEGY

Mission

MICCO Travel and Tourism endeavor to be the leading travel and related services company of choice by providing premier services and innovative options to its customers.

Vision

MICCO Travel and Tourism is a reputable and highly regarded market leader but we keep aiming for a continuous success in the travel and tourism industry.

Core Values

- We are first-class service providers.
- We deliver accurate perceptives.
- We are creditable.
- We provide cost saving solutions.
- We are multi tasked – providing 24/7 services
- We have strong relationship with airlines providers.
- We are greatly knowledgeable workforce with extensive and trustful experiences.
- We provide unparalleled service to customers.

We execute our strategy through:

- Ensuring that we have the best qualified professionally practiced team.
- Intensifying market strength through superior service levels.
- Developing business opportunities through unique travel services that meet business and leisure travel needs.
- Maintaining flexibility to adapt to local and international market trends.
- Establishing our team as an optimum service provider.
- Operating continuously in compliance with applicable industry principles and standards.



“A journey of thousand
miles must begin with
a single **STEP.**”
- *Lao Tzu*

YOUR STEP **BEGINS** HERE

MICCO



SERVICES

Corporate Travel

Our corporate travel specialists with a wealth of experience can deliver comprehensive travel solutions catering to your travel needs.

Leisure Travel

Our international leisure travel staff will offer an extensive range of holiday packages or tailor made holidays to ensure an unforgettable experience on each occasion.

MICCO
Travel & Tourism Services
penetrates your
perception



SERVICES

Other services

- Account Management.
- Executive Travel.
- Online booking tool.
- Supplier Negotiations
- Multiple Airline Access.
- Multiple Options for Air Travel/Hotel/Car Rates.
- Ground Transport Services.
- Management of unused tickets.
- Proactive Account Management.
- Package Tours.

Available **24/7** :

MICCO extend its' service to beyond office hours in emergency cases. We will be available 24hours a day 7 days a week during public holidays and Fridays.



OUR STAFF

Our staff are competent to take initiative by:

- Understanding your business and travel objective.
- Providing the right solution.
- Accessing the most competitive rates.
- Delivering results.
- Providing End-to-end travel management.

Our staff are:

- Locally experienced with Global Knowledge.
- Inspired to achieve success.
- Handpicked to provide the best 'cultural fit' with you and your team.
- Encouraged to think outside the box by innovation.

FLIGHTS &
miles of **SMILES**
- MICCO

CERTIFICATES

MICCO Certificates

Quality, Health, Safety and Environment Policy:

ISO 9001:2008

14001:2004

OHSAS 18001:2007



MICCO

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